



## For 30 years, your success has been our goal.

Since 1994, First Nonprofit (FNP) has been dedicated to delivering unparalleled unemployment management and cost-saving solutions tailored for nonprofits. Today, we proudly serve over 2,300 nonprofit, tribal, and governmental entities nationwide. Through our comprehensive suite of unemployment programs and an array of financial services, we remain committed to empowering organizations to flourish. Here are some inspiring success stories:



### **Unemployment Insurance Savings:**

In 2007, Big Sky Senior Services, Inc. paid the Montana Department of Labor and Industry a 0.20% state unemployment tax (SUTA). Despite the absence of unemployment claims, their tax rate surged to 1.80% by 2011, after the Great Recession. Seeking assistance via FNP's partner, Montana Nonprofit Association, they discovered a potential savings of nearly 60% by enrolling in First Nonprofit's Unemployment Program. Since then, Big Sky Senior Services has saved over \$46,000.

### **Cyber Assistance:**

Nonprofit organizations were not immune to the surge of fraudulent COVID-19 pandemic unemployment insurance claims. Recognizing this threat, First Nonprofit partnered with Elpha Secure, an innovative Cyber Liability Insurance Company, in January 2023. The unique product combines an advanced Cyber Liability Insurance Policy with proprietary cybersecurity technology at a competitive price and is perfectly suited to Big Sky Senior Services. Tyler Amundson, Executive Director, explains, "Working with First Nonprofit and Elpha Secure made setting up our cybersecurity a breeze. While we hope to never need it, knowing we have support from experts in nonprofit data security is invaluable."

### **Great Hearts America, New 2024 Members, and Mineral Successes**



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## Unemployment Insurance Savings:

Great Hearts America's Arizona 2017 unemployment tax rate notice listed a state reserve balance of over \$900,000. The reserve balance demonstrated the difference between how much Great Hearts America paid in SUTA contributions and what was paid in unemployment claims to their former employees. Great Hearts America did not own the balance; the Arizona Department of Economic Security used the amount to simply determine unemployment tax rates. Great Hearts America enrolled with First Nonprofit's Bonded Service Program in January 2018, saving over 60% on unemployment costs, surpassing \$1,000,000 in savings this year.

# GreatHearts®



## Compliance Assistance:

Following the boom in remote work during the COVID pandemic, employers like Great Hearts America, were faced with questions about unemployment account compliance: Is a nonprofit liable for unemployment with just one or two employees working remotely in a different state? How many employees are required to register for an unemployment account? FNP provided Great Hearts America with these answers and assisted Great Hearts America staff with registering four state unemployment accounts outside their Arizona headquarters in 2023. We are currently assisting with the registration of 15 more accounts in 2024.

## Unemployment Insurance Savings Experienced by Our New 2024 Customers:

	2024 Tax Cost	FNP	Tax Savings with FNP
Library with 26 Employees	\$4,978	\$3,247	<b>\$1,731</b>
Social Services Agency with 39 Employees	\$8,468	\$6,636	<b>\$1,832</b>
Charter School with 66 Employees	\$14,413	\$11,420	<b>\$2,993</b>
Healthcare Center with 88 Employees	\$53,434	\$32,800	<b>\$20,634</b>
Community Action Agency with 289 Employees	\$165,778	\$115,000	<b>\$50,778</b>

## Mineral Services Used by FNP Customers:

Mineral is an excellent human resources platform combining live advisor expertise, innovative technology, and comprehensive instructional content to help organizations address potential human resources risks. Access to Mineral is included with FNP program membership. In 2023, FNP customers utilized services worth more than \$440,000, including:



**At FNP, your success is our unwavering commitment. We stand ready to support you in achieving your mission every step of the way. Scan this QR code or visit our website at [firstnonprofit.com](https://firstnonprofit.com) to learn more about FNP programs and services.**

